## **American Equity Product Training Instructions**

## For agents not currently active with American Equity:

- 1. Use web address <u>https://agent.american-equity.com/StateProductTraining.asp</u>
- 2. Log in and select your resident state, type in the resident state insurance license number, the last 4 digits of your social security number and your last name, click the *LOGIN* button.
- 3. Select a product training module from the menu and click on the <u>Training</u> tab under the product name and description.
- 4. View the product training presentation.
- 5. After viewing the presentation, click the "x" in the upper right hand corner of the window to close the window and return to the menu.
- 6. Select the <u>*Training Questions*</u> tab below the product name and description of the product you have just viewed.
- 7. Answer the questions by clicking on the circle in front of the answer you choose.
- 8. After you have answered all the questions click on the *SUBMIT* button at the bottom of the page to register the training with American Equity.
- If all your answers are correct\* it will return you to the product training menu
  \*If your answers are not all correct the system will tell you and prompt you to answer the questions again until all are correct.
- 10. You should see the word *Completed* in green next to the name of the product you completed training for.

## For agents with an active American Equity agent number:

- 1. Use web address <u>www.american-equity.com</u>
- 2. At the home page select **Agents** at the top of the page.
- 3. Log in using your agent number as your log-in ID and your password. If you are logging in for the first time, your password will be your agent number plus the last 4 digits of your social security number. After you log in the website will prompt you to change your password.
- 4. From the menu on the left side of the screen select the **Training** tab.
- 5. Select **Product Specific Training,** which will be the first choice on the menu in the center of the page.
- 6. Select a product training module from the menu and click on the <u>Training</u> tab under the product name and description.
- 7. View the product training presentation.
- 8. After viewing the presentation, click the "x" in the upper right hand corner of the window to close the window and return to the menu.
- 9. Select the <u>*Training Questions*</u> tab below the product name and description of the product you have just viewed.
- 10. Answer the questions by clicking on the circle in front of the answer you choose.
- 11. After you have answered all the questions click on the *SUBMIT* button at the bottom of the page to register the training with American Equity.

- 12. If all your answers are correct\* it will return you to the product training menu.\*If your answers are not all correct the system will tell you and prompt you to answer the questions again until all are correct.
- 13. You will then see the word *Completed* in green next to the name of the product you completed.